

CPC Driver Training – Traffic and Human Behavior Workshop

(Interactive Classroom 7 Hours) 20:1

Course Aims and Objectives

A workshop which presents and discusses traffic, human behaviour and psychology on the road. Providing time to reflect on what others and ourselves do, how human perception and bias lead us to misjudge traffic situations. Promoting empathy and understanding of other road users' actions.

Objectives – to discuss, understand and develop strategies to manage:

- Interactive classroom workshop to highlight traffic situations, human behaviour and studies into on-road risk.
- To merge late or early?
- Familiarity risks and human psychology.
- Use of the horn and reactions from traffic
- The fundamental attribution error
- Neural changes when driving between passengers and drivers
- How anonymity changes our behaviour
- Human behaviour in a traffic queue
- The psychology of speed and length of a queues
- Are you a good driver?
- Self-driving programming group exercise
- Decisions per mile
- Optimistic bias and who's behaviour needs to change?
- Experience and driving risk, including how we scan/look at the road
- Company vehicle risk vs. other trades
- Awareness of habits and attention/mobile use
- Dash cam behaviour
- Looking vs. seeing (SMIDSY)
- Looming objects and judgement of speed including larger vs. smaller objects.
- Traffic jams
- How dangerous roads are safer!

These items focus on sections 1.3, 3.4 3.6 and 3.9 of the DVLA's Driver Certificate of Professional Competence (CPC) syllabus:

1.3 Ability to optimise fuel consumption

3.4 Awareness of the importance of physical and mental ability

3.6 Ability to adopt behaviour to help enhance the image of the company

3.9 Vulnerable Road Users



RED027m



Approved Training Course

This is to certify that

NFE Group Training Centre

has been approved to deliver

**Traffic and Human Behaviour
CRS14569/1928**

As

Driver CPC Periodic Training

Approval Period

24/04/2020 to 23/04/2021

Course Duration

7,0 hours

Gareth Llewellyn

