

NFE001 – Standard on road Driver Training

'I found the course in both its theoretical and practical sessions very captivating, due to the fact that it was an opportunity to gain as many practical skills to drive to stay alive with an equal benefit to contributing to a safe presence on our roads. I was instructed on carrying out turning manoeuvres fully utilising side mirrors as the van position evolves. I also got instructions on van positioning when joining major roads where driver's view will be impaired due to acute angles. It was a day packed with driving tips from van lane positioning, positive rear driver communications and control and approach control of forward space and general awareness to varying road conditions from Dual Carriages, Motor Ways, A & B roads. As the day progressed, it certainly dawned on me that every single road along the route had been carefully chosen for lessons to be learnt by Ian my instructor for the day. Despite my 27 years driving experience I acquired more safe ways of driving experience. I would highly recommend these driving sessions to all drivers.'

'Very friendly and open to questions; it made me take the test in a very relaxed atmosphere'

'Excellent course, very informative, thoroughly enjoyable and provides valuable skills even to those who have many years driving experience'

'Jim was friendly and encouraging. He helped to build my confidence and gave me some very helpful feedback which I will continue to use. Thanks Jim!'

'I really enjoyed the session, relaxed and unhurried with a good assessor. I will take all comments and recommendations on board'

'A fantastic course which I thoroughly enjoyed.

The instructor was clear and concise and provided extremely helpful feedback.

Thank you.'

'Norman, it was a real pleasure spending time with you yesterday. I was a little wary beforehand as I did not know what to expect. Your relaxed but professional manner put me at ease instantly and your 'education'. Style was fun but informative. I did learn a lot about me as a driver and can honestly say that I have adopted the driving style and attitude that you taught me over the last couple of days. It is my intention to keep to that style and mindset in the hope I can improve and stay improved. You are a real gent and I thank you again. All the very best.

Kind regards'

'I thoroughly enjoyed the day's training and feel I have gained some more food for thought whilst driving. The trainer Dave was friendly and knowledgeable - he is a credit to your company.'

'I found the course very informative; the instructor was very knowledgeable & helpful, I shall take on board his comments to help me become a better driver'

'The trainer was both informative and friendly which made the whole experience a pleasant one'

'Excellent course, trainer very friendly and knowledgeable. Lots of useful things learnt which I can take away with me.'

'Enjoyed spending the day learning from Mark, I found Mark to be very friendly, honest and keen to get the best out of you. His manner and enthusiasm to improve you really sets the bar as a trainer. Thank you very much for having the opportunity to learn from you and further develop driving skills.'

'The training was really good; I have come away feeling a lot more confident in driving vans and the instructor had many useful tips, for example to save fuel and to be aware of other road users'

'Good day of driving, Mark is an excellent instructor; very easy to communicate with. I feel I came away from the course with positives that I have taken on board and I'm implementing said positives

whilst driving my car and the works van. To sum it up I would recommend the course to others as Mark is very informative and knowledgeable about all aspects of the highways.'

'I had a very enjoyable day, thank you very much Dave! Obviously, the lovely sunny weather did make all the difference. It was a unique experience to be able to drive at leisure, wherever took my fancy. This I found to be relaxing and enjoyable, without there being any time/distance constraints. I found that I was thinking more about my actions whilst driving, without feeling nervous about it being an assessment. This must be largely due to your relaxed and personable manner Dave, which I think does you credit. Thank you for the feedback, which I will take on-board and hope to bear in mind, from now on, whenever I'm driving. I feel as though I have gained a lot from this course. So thanks very much Dave, for a great day, which I thoroughly enjoyed.'

'Thoroughly enjoyed the day with David, who was an excellent instructor. I've considered in the past about taking an advanced driving test, would you be able to advise me on this matter.'

'Excellent instructor who knew his job well. Overall some good recommendations on driving techniques which will benefit me now and in the future'

'Mark was a very friendly and thoughtful trainer and it was a pleasure meeting him. We had some interesting discussions regarding driving and he gave plenty of advice. I felt I learnt some new things from this course which I will put into practice and I am also eager to develop my driving further with an advanced course should the opportunity present itself.'

'Thank you for today, both of my lads said they learnt a lot and enjoyed the day, so that's a success!'

'Adrian explained the course objectives very well. Which allowed me to get the most out of the days training.'

'An excellent day overall, our trainer Iain was very informative/helpful and really easy to get along with. We were a little unsure what to expect at first when we booked the course however as the day progressed it was very productive in changing bad habits we'd developed and further improving parts of our driving we thought we were good at. I would now highly recommend it to anyone no matter what their driving experience or how long they've had their license.'

'The half day course was challenging in respect of my long driving experience. Vehicles have changed a great deal since I started driving some 40 years ago now. Consequently, the ability of modern vehicles rarely stalling at low speeds has not been appreciated by me. Hence my habit of the overuse of gear changes. I also appreciated that probably like the majority of drivers in an urban environment, I drive 'with the herd, too close when following and not seeing the bigger picture and planning ahead. The test of fuel economy by adopting the methods demonstrated was impressive. I would recommend this course to all regular drivers whether for business or social.'

'I would like to say that I was feeling a little nervous before the start but Mike made me feel so relaxed and at ease that I actually enjoyed the driver training. He explained everything to me very clearly and a few questions that I thought were stupid to ask Mike assured me that they were not and as I said he took the time to explain everything to me which has helped me a lot not just for work but when I am driving in general. This has boosted my confidence which has a big effect in many ways where safety is concerned. I am glad now that I have done this training and would like to thank Mike Jack for his time and putting his trust in me. Very Professional. Excellent Trainer.'

'I felt the course was enjoyable. It has made me think about my driving and how to change for the better. The instructor was very knowledgeable and fit the course around my needs.'

overall, I was happy with how the day went.' – 'I found the course useful and ended up driving in a more efficient manner saving 17% on fuel!' - I must admit I was somewhat apprehensive about the

training, mainly as I don't really enjoy driving all that much. David Thompsett immediately put me at ease, with his friendly, down-to-earth yet professional manner and I found that I actually wanted to listen to what advice and pointers he had for me. I now feel that I am a more educated driver, and will work on the minor improvements David has alluded to in his report. Keep up the good work!

A very enjoyable training course delivered excellently by Iain. Even though I've always enjoyed driving I feel that my driving experience has already improved dramatically. I regret not completing further training many years ago but will certainly consider further options in the future. It's a shame more drivers do not see the value in completing such training as we would all reap the benefits.

Good Morning Emily, I would just like to thank you for helping me to arrange our driver training over the last few weeks. Please pass on my thanks to Ian Preston, for my own driver training, Ian used a very professional approach and was extremely knowledgeable. I will take some very valuable pointers away from my session with Ian, very enjoyable thank you. Also, please pass on my thanks to all of the other trainers who had a very professional approach.

NFE002 – Advanced Performance

'Excellent all-round day would recommend everyone does this course' - 'Very informative has raised my confidence level when encountering poor driving conditions. Great!' - 'This is a very good course to do and improved my driving' - 'Excellent driving course and will recommend to my work colleagues' - 'Very enjoyable course, instructor very knowledgeable and approachable. Learnt some very useful new driving skills.' - 'Fun course, will be using techniques learnt on the road' - 'Great Training made aware of speed related skids' - 'A brilliant and worthwhile day, I have not received any sort of formal training for road day to day driving since passing my test over 30 years ago. The training location is fabulous, the facilities well thought out and more than fit for purpose, and the trainers highly experienced and friendly' - 'What a good day out, knowing how to control your car under different road conditions in an emergency. You can also save fuel and the environment at the same time on the road test exercise. Good day and learnt a lot' - 'Excellent course, very informative, thoroughly enjoyable and provides valuable skills even to those who have many years driving experience' - 'Very well-run course, learnt a lot which will make my driving safer' - 'Very useful course which will benefit me in the future' - 'Very useful course, would recommend' - 'Every driver should do this' - 'Excellent day, very helpful and informative' - 'Very enjoyable day. Trainers were 1st class and taught me some valuable lessons regarding safer driving in the future.' - 'Really enjoyed the day with Mark, lots of really good information and good advice on all aspects of daily driving'

NFE002 – Advanced Performance – Including 4x4 off road

Would like it to be a two-day course for more practise and confidence, all staff were very professional – Really enjoyable, makes you think, well done training team – Brilliant course, very enjoyable and engaging - My colleagues and I completed the Full Day Skid, ERT & 4x4 training yesterday; it was fantastic! -

NFE007 - Winter Driver Training Designated 4x4 Driver

'Very informative. Identifies that you're not as good a driver as you think you are' - 'Learnt a lot very useful' - 'Enjoyable course good instructors' - 'Excellent training, learnt quite a lot in a short space of time' - 'Very good got a lot out of the course' - 'Excellent course' 'Informative & enlightening' - 'For the morning session & the time involved very interesting & informative' - 'Full day would be nice!'

NFE008 - Post Incident Remedial Interventions Training

‘Very friendly and open to questions. It made me take the test in a very relaxed atmosphere’

‘Thanks to Mark who listened to my concerns and tailored training to suit. I found the course extremely helpful and it has really helped me build back my confidence after my crash last month. Mark was really helpful and coach like, he came across as non-judgemental and offered very helpful advice and constructive feedback. I am keen to take on board his advice. I will definitely recommend this course to others.’

I attended a post incident remedial course; this was a good course as I learnt a bit about the bad habits I have driving. Towards the latter stage of the course these were starting to go and Mark was advising me well and making me aware of what I was doing. Overall, I thought he was a very good trainer, who was good at communicating the training over to me and he was very knowledgeable about all the different road laws, signs and such and refreshed my memory about some of these.

NFE009 – Skid Recognition & Control

Good presentation and knowledgeable staff. Good experience – Excellent training, thank you – Excellent venue, instruction – Excellent instructor, excellent briefing would thoroughly recommend this course – Very useful & informative – Excellent practical sessions

NFE011 – 4x4 Off-Road Driving Safety

Very worthwhile course and would advise people to attend – Well worth coming, would recommend to my staff – Very worthwhile, get the course.

NFE012 – Trailer Towing

Very good 100 per cent course could not fault it in any way; trainer was excellent, many thanks Alan.

Even though I've done a lot of towing with a caravan a lot of information and advice on towing was given by the instructor. This information and advice will be of good use when towing both at work and at home.

NFE012a – Trailer Towing B+E Licence Acquisition

Alan was a great instructor without whom I could never have passed this course; I feel both the course and the instructor were both very good and would struggle to find a way to improve.

NFE014 - Workshop

Thank you, yesterday's presentation was very informative and gave me a great deal of confidence in NFE and your delivery. I gather others felt the same.

The Sharing the Road workshops were well received and I want to look at running more.

I couldn't be more pleased with how the workshops went. The feedback that I have received both in person and from the feedback forms has been overwhelmingly positive. They have been called the most informative and insightful workshops that we have ever run. I am keen to keep the format and content the same for the next batch of workshops.

NFE017 – Driver Training Events

All useful - Wanted more time on parking - Wanted to hear more about fatigue - More on fatigue it affects us a lot - Vehicle checks good shows you what to do rather than just getting a piece of paper putting it into practice - Would be good to get the office people to do it so they would appreciate the vehicle being ready for night workers - Enjoyed P&M - Weights was useful - How to load a vehicle very good - Good to know defects checking oil and blower - Defects good to practice - Enjoyed it, vehicle checks informative - Weights were useful

“Hi Emily, I wonder if you would mind passing on our thanks to Mark, Ian and Jon. The feedback from staff at the driver training yesterday was extremely positive and I think everyone not only learnt something but enjoyed it too. Thank you to you too Emily for answer my many queries so speedily. Looking forward to the individual driver training next year.”